MAS: Licenses Issued

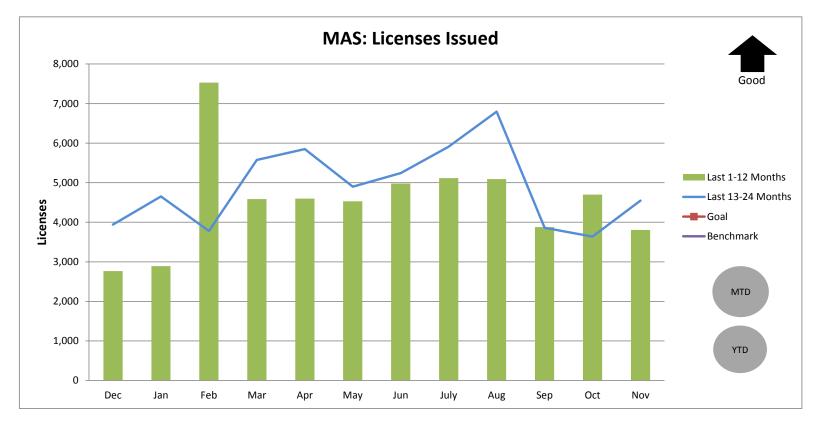
Measurement method: Why measure? What is our goal? How are we doing?

The number of licenses issued by Metro Animal Services each month

Measures one of the core processes of Metro Animal Services, the licensing of animals

Increase the number of licenses issued

e doing? YTD Goal = 115,034 licenses (in calendar year 2013); YTD Total = 54,472 licenses; YTD Average = 4,539 licenses; MTD = 3,805 licenses



	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Average	Median	Standard Deviation	Totals
Last 13-24 mos.	3,943	4,653	3,780	5,574	5,850	4,901	5,244	5,909	6,797	3,859	3,637	4,546	4,891	4,777	1,006	58,693
Last 1-12 mos.	2,767	2,892	7,529	4,586	4,599	4,530	4,979	5,116	5,090	3,878	4,701	3,805	4,539	4,593	1,230	54,472

Forum Date: 12/14/12